

COA Board Chair Joan Lockhart called the meeting to order at 9:30 am

COA Board Members Present: Carol DiBona, Beverly Hobbs, Joan Lockhart, Richard Trimble, Pat Turiello, Linda Reed, Paula Bruns

FECOA Board Members Present: Suzanne Barnhart, Joanne Irish, Terry Hendrix, Treasurer

COA Staff Present: Dorothy Burritt

Motion to approve minutes from the April 23, 2023, was made by Rich Trimble and seconded by Pat Turiello. All approved.

Directors Report:

- ➤ Overall increase in all areas of service continues. Year-over-year a 22% increase in total units served and 25% increase in individuals served.
- > FECOA budget was presented, noted that 86% of revenue comes from thrift shop sales, the remaining amount from direct donations
- > Dorothy reminded FECOA that they will have continued support in the event that the shop would need to relocate during any future construction or updating of present location
- > Joan requested a review of all food programs for discussion at next month's meeting
- ➤ Dorothy announced that a Title 3 Elder Services Grant has been submitted to Elder Services for an innovative program using smart devices \$7,300 to combat social isolation has been requested. The program addresses many key areas of concern amongst our seniors.

Chairperson's Report:

- ➤ Joan shared the date of June 13th for public presentation of UMASS survey. Draft for review was presented for discussion
- > Pat T reminded Board members the importance of attending one of the two sessions.
- Paula, Linda and Dorothy will work on publicity for this event.
- Carol suggested using a previously created set of slides to provide history of COA and FECOA
- ➤ Pat T stressed importance of engaging younger seniors, and encouraged more Board presence at all COA events
- > Rich and Pat suggested having FECOA membership forms at every event going forward

Committee Reports:

Transportation:

- ➤ My Senior Center will be rolling out a new transportation scheduling software. A training module will become available in September. Two pricing tiers will be available: \$3000 for the booking component, or \$5000 for a more comprehensive program. Rich suggested Monica be a part of the evaluation of this new system.
- ➤ A smart phone app was discussed for transportation scheduling and tracking at the cost of \$300 for 3 devices

- Currently the license to use My Senior Center software is under the name of the FECOA, and it was suggested it should be changed.
- A request to the Town to fund My Senior Center software, inclusive of transportation component will be included in Fiscal Year 25 budget
- ➤ Software funding was discussed, currently, FECOA funds the \$2000 annual cost. They also funded the start up costs
- ➤ The company will provide training and Pat T suggested all Senior Center staff be trained in usage.
- A motion was made by Paula to request that FECOA to fund the \$300 app for collecting data. Beverly seconded this motion and all voted in favor

Volunteers:

There are now greeter volunteers present at the center 5 days per week.

• FECOA Updates:

- > Treasurers report provided.
- > FECOA continues to seek volunteers to fill key leadership positions.
- ➤ Thrift shop is seeking volunteers, especially to cover Saturday shifts.

Beverly Hobbs motioned to adjourn the meeting at 11:10 am. Linda Reed seconded the motion. The vote was unanimous.

The next board meeting will be in the Small Meeting Room at Town Hall on Thursday, July 27 at 9:30 am.

Respectfully,

Paula Bruns